







# **Hidrive Group Quality Policy**

## **Our Scope**

We design, manufacture, and install service bodies and accessories for light commercial vehicles.

## **Our Purpose**

Providing certainty to the mobile workforce.

#### **Our Vision**

To be well known on every worksite.

#### **Our Mission**

To continually increase LCV and mobile workforce productivity in successful and aspiring organisations.

#### **Our Values**

Fearless. Energy and courage are indispensable qualities.

Humble. We learn from our failures. We analyse our wins.

Trusted. Loyalty is fostered in our atmosphere of confidence, accountability, transparency and trust.

Different. New and radical ideas are conceived by being open to new ways of doing things.

Safety: We provide safe and functional workspaces for a broad spectrum of business activities.

Integrity: We 'Make Certain' to deliver what we promise, when we promise.

Outcomes: The hiway is a proven approach adopted by Hidrive. It delivers sustained success, and is founded on our three pillars: People & Wellbeing, Customer Centric Strategy and Consistent Quality. The hiway provides us with the capability to meet or exceed our customer's expectations, and the versatility to ensure that no detail is omitted.

Systems: Great systems energise our people. With clear scoreboards and targets, every team member leaves their job for the day knowing whether they have lost or won - and looking forward to tomorrow!

Our Footprint: Sites and national coverage ensure that our clients' experience an unsurpassed level of support.

The platform of our success is our difference. Our guarantee is to 'Make Certain' that our customers' designated outcomes are met with realistic Light Commercial Service Body Solutions.

### Commitment to Quality

Hidrive Group Pty Ltd is committed to quality and will actively strive to improve the quality of products we manufacture. All staff accept their responsibility in respect of quality and comply with the requirements of the Quality Management System.

Hidrive Group Pty Ltd recognises the need to properly address work health and safety issues through our Safety Policy, and environmental issues through our Environmental Policy.

## Application of the Policy

This policy is applicable to all operations. It is endorsed at the most senior level and displayed at all work locations.

Stan Eagle CEO:

Date: 20 October 2023

## Policy update

This policy will be reviewed annually to ensure it meets the needs of Hidrive and will be made available to all persons employed by the company, and to other interested parties on request.